

effect the replacement within 60 days after being notified that the replacement tire is available. After these time periods, replacement will be made on a pro-rata treadwear basis with the normal charge for mounting and balancing.

WHAT IF A TIRE IS NOT AVAILABLE FOR ME WHEN I REQUEST REPLACEMENT?

If inspection reveals replaceable tires but the Dealer or Store is out of the comparable replacement tire, you will be given a "raincheck" and will be phoned when the replacement tire is received. The Dealer or Store will record your name and telephone number and the date the raincheck was issued. **Important:** *You should retain any required documents and the tire until you are notified that a replacement tire is available.* In order to obtain the replacement tire, you will need to present any required proof of purchase as well as the raincheck and the tire to be replaced. Tires that are eligible for replacement at the time the raincheck is issued but that may subsequently be worn down below the NHTSA treadwear standard or removed from the vehicle will continue to be eligible for replacement.

WILL I HAVE TO WAIT LONG FOR MY REPLACEMENT TIRES?

Because of the magnitude of this recall, some delays are bound to occur. Firestone will do its best to take the measures that are necessary to bring about an orderly exchange program. While it is expected that replacement tires will be available within a reasonable time after you contact the Store or Dealer, or after you receive your notification letter, some delays may occur due to local inventory shortages.

In view of the large number of tires involved, it may take a year or more to complete the recall.

Until we can replace your tires, proper inflation and tire maintenance procedures should be followed. We also recommend that you examine your tires looking for signs of bulges, deep cracks, tread distortions or other unusual conditions. If any of these are found, you should go to your Store or Dealer for a further examination of your tires. Dealers and Stores have been instructed that first priority must be